**SOCIAL SERVICES AND WELL-BEING (WALES) ACT**

**CASE STUDY**

**Griff**

Griff is 32 years old and is currently serving a custodial sentence for arson. He has a mild learning disability and has recently been diagnosed with diabetes and glaucoma. Griff’s learning disability means that he has poor literacy skills and can have difficulty understanding information if delivered in a complex way. Griff is a Welsh speaker and he struggles when people communicate with him in English.

What information, advice, assistance, or preventative services, might be useful in helping Griff manage his diabetes and glaucoma, and delay or even prevent the need for further support?

What will need to be taken into account when providing Griff with information and/or advice? Can you suggest how you might provide information and advice
in a way that would be effective for Griff?