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| Resource 3a Help person to tell others what they want | Resource 3a Help person decide what they want, including all potential outcomes |
| Resource 3a Establish person’s preferred outcome | Resource 3a Help person access accurate information |
| Resource 3a Help person understand outcomes | Resource 3a Hear person’s story and clarify issue |
| Resource 3a Positive ending when advocacy relationship ends | Resource 3a Help person explore options, including processes involved in each |