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| Resource 3a  Help person to tell  others what they want | Resource 3a  Help person decide  what they want,  including all potential outcomes |
| Resource 3a  Establish person’s preferred outcome | Resource 3a  Help person access accurate information |
| Resource 3a  Help person  understand outcomes | Resource 3a  Hear person’s story  and clarify issue |
| Resource 3a  Positive ending  when advocacy relationship ends | Resource 3a  Help person explore options, including processes involved  in each |