



Domiciliary care managers on the Register - 1 April 2021



What are the key points?

- Domiciliary care managers have had to register with us since 2014
- 977 managers are registered, an increase from 913 last year
- To support the sector during the COVID pandemic we have not removed anyone from the Register for failing to renew their registration in the last year.



How many joined and left the Register?

- 136 managers joined the Register and 72 left in the last year
- 40% of those leaving had not paid their annual fee
- 15% were no longer working in social care in Wales
- 26% remained on the Register in a different role
- 4% had retired.



Where are managers employed?

- 52% work in the private sector
- 29% work in the third sector
- 14% work in local authority social services
- 27% of managers have been in their current role for more than 10 years
- 49% of managers have changed to a new role within the last five years.



What are the five year trends?

- The number of domiciliary care managers on the Register has increased by 58% since 2016
- The ratio of women to men has remained unchanged at approximately 4:1
- The percentage of managers working in the third sector has increased from 23% in 2016 to 29% this year
- The percentage working in the private sector has fallen from 62% in 2016 to 52% this year.



What qualifications do managers hold?

- All domiciliary care managers hold a relevant qualification
- 53% hold a current QCF Level 5 Diploma in Leadership for Health and Social Care Services
- All others hold an NVQ Level 4 or other accepted equivalent qualification.



What is the profile of managers?

- 791 managers were female and 186 male
- 96% of managers are white, white British, white Welsh or white Irish
- 74% of managers are over 40 years old and 47% are over 50
- 39% of managers speak some Welsh or are fluent
- 1.5% of managers have a disability.